

# Modem Return Policy



If you are unsatisfied with your Motorola Modem and would like to return it, simply follow these instructions to receive a refund.

1. Product must be placed in the original packaging.
2. Fill out the following information and include it in the package.
3. Make sure you explain why you are returning the item in the section below called: "Reason for Return."
4. Retain a copy of this document for your records.

To return your purchase, mail the original contents in the package to the following address:

## Mail To:

BuyComcast.com  
c/o IESS  
5800 Derry St.  
Harrisburg, PA 17111  
1-800-921-2951

*To avoid delays, please print legibly.*

Name:	Phone No.: (     )     -	
Address:		
City:	State:	ZIP/Postal Code:
Email:	Date:     /     /	

## Reason for Return:

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\*In order to receive a full refund, less shipping and handling, all requests should be received within 30 days of the postmarked date the modem was originally shipped on. The reason for returning the Motorola must be included in order to receive consideration for receiving the full refund.